



**Safehold Special Risk – Metals & Plastics Program (MaP)  
Claim Reporting Instructions**

**\*\*Insured: Claims should be submitted through your retail agent.**

**Claims should be submitted by the agency direct to Davies Claims North America (DCNA) via email or fax:**

**Claim Submission Email - [TPAClaims@us.davies-group.com](mailto:TPAClaims@us.davies-group.com)  
Fax Number - (813) 402-7913**

All new claims should be reported through the agency and include the Acord Loss Notice and any other related documentation. Upon receipt of a new loss, DCNA will assign an adjuster and send an acknowledgement of the claim, which will include the name of the adjuster, contact information and our claim number. Except for emergency situations, insureds should not file a claim direct with DCNA.

Claims can be submitted to DCNA at the following fax number or email address. You may also contact us utilizing the call center number below.

**Davies Claims North America  
P O Box 110259  
Lakewood Ranch, FL 34211  
(877) 871-7344  
(813) 402-7913 Fax  
[TPAClaims@us.davies-group.com](mailto:TPAClaims@us.davies-group.com)**

**\*\*For WC claim reporting, please follow the reporting instructions provided in your PMA Welcome Kit, or contact your retail agent for further assistance.”**